

Using your Inspira account tools is easy!

Inspira Financials' member portal is a 1 stop shop to manage your account online. First time accessing the member portal? Below are some helpful tips to get you started.

Registering on the portal is quick and easy, and allows you to:

- Check your account balance and review key dates.
- Review what's eligible. If you have funds remaining in your spending account(s), you can review a list of eligible expense items on your Inspira member portal.
- Get reimbursed for out-of-pocket spending. If you paid for an eligible expense out of your own pocket, you can be reimbursed.

Here are some registration tips and benefits

Registering is easy. If you are a first-time user, follow the steps below to register your account on the Inspira Member Portal:

- Go to mybenefits.inspirafinancial.com
- Click Create Profile on the right-hand side of the screen
- Before clicking Get Started, have the following information available:
 - Your Social Security Number (SSN)
 - Your email address
 - NOTE: If you are an Inspira card holder for either an HSA or HC/LPFSA, you
 will be asked to enter the last four digits of your card number. This will help
 verify your account. DCFSA and commuter benefits do not have an Inspira
 card option.
- Next, you will enter in the required requested information for account verification:
 - First name
 - Last name
 - Mailing address
 - Zip code
- After you click Next, the last step in verifying your identity will be for you to enter:
 - Last 4 digits of your SSN
 - Date of birth
- Once your identity is verified, you will then create your account profile:
 - Create a username and password
 - Set up security questions and answers
 - o Review/Accept the online services agreement

Once you are registered, you'll be able to manage account notifications, link a bank account to reimburse yourself for eligible expenses, pay for eligible expenses right from your account, and so much more.

Questions?

Log into your <u>Inspira member website</u>. Click Help & Support to email, chat with us or,call us We're here to help Monday – Friday, 7 a.m. to 7 p.m. CT, and Saturday, 9 a.m. to 2 p.m. CT.

This material is for informational purposes only. It is not an offer of coverage, and it does not constitute a contract. In case of a conflict between your plan documents and the information in this material, the plan documents will govern. Eligible expenses may vary from employer to employer. Please refer to your employer's Summary Plan Description ("SPD") for more information about your covered benefits. Information is believed to be accurate as of the production date; however, it is subject to change.

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